

# Concerned you may be charged for leaving your current supplier?

Unicom will credit **up to £300\*** to your Unicom account if you are invoiced for an early termination charge from your current supplier.\*



## Early Termination Charges Information

It is important to note that not all contracts have Early Termination Charges (ETCs). If you are in a contract which includes an ETC, you should have been advised about this when you agreed to the contract.

ETCs can only be charged if your contract states this and you were notified of ETCs at the point of sale.

If you are charged an ETC, we will credit your account to the value of the ETC up to a maximum of £300.

### Terms and conditions

Applies to fixed line and broadband customers only. There is a maximum of one credit of up to £300 in total per customer. To qualify for this offer, you must send Unicom a copy of the invoice from your previous supplier that shows the value of the ETC and the date of the invoice, which must be after the date on which Unicom placed an order to transfer your services to Unicom. Unicom may require a copy of your existing contract to validate you are being correctly charged an ETC. Any ETC credit can only be used to pay for services provided by Unicom. If the contract between Unicom and you is terminated as described in clauses 8.1(b) or 8.1(c) of your terms and conditions, you must re-pay all ETC credits in full. This change has been published on Unicom's website [www.switchingon.com](http://www.switchingon.com) so if you accept the ETC credit you accept these terms and conditions. For further information please contact customer services on 0161 946 4444